



HEATING ASSISTANCE PROGRAMS

Learn where to find support for temporary heating emergencies this coming season.

Due to an unforeseen family emergency or financial hardship, paying a winter heating bill may be difficult. Intermountain Gas Company and our community partners offer bill pay assistance programs to help with natural gas bills, keeping homes warm and comfortable throughout the heating season. Those who qualify are eligible for heating assistance through one of the following programs.



Project Share: People Helping People. The Salvation Army partners with community assistance agencies

to distribute funds to low-income families. This program is available in several counties across Idaho.



Project Warmth: Neighbors Helping Neighbors

Neighbors show they care by rallying together to offer temporary assistance with winter heating bills. This program is available to customers in the Idaho Falls, Pocatello and Soda Springs areas.



Keep Kids Warm: Working Together to Keep Kids Warm

Intermountain Gas partners with Community Action agencies to distribute heating assistance to low-income families with children in the Treasure Valley area.



The Low-Income Home Energy Assistance Program

This program is designed to assist eligible low-income households pay for energy services. The amount paid is determined by income, number of residents in a household, heating fuel source, and geographical location. The U.S. Department of Health and Human Services funds LIHEAP. Applications are accepted Oct. 1 through Mar. 31 at Community Action agencies across the state. Three types of energy assistance are offered by local agencies: LIHEAP (one-time payment), Crisis Heating Assistance and Weatherization Assistance Program. Eligibility is determined by the current year's federal poverty guidelines.



Winter Pay

This program allows qualified customers whose households include children, elderly or infirm persons during the winter months (November through March) to pay a portion of utility bills when they are unable to pay the full amount. In the spring, payment

arrangements are made to pay off the balance owed.



2-1-1 Idaho Care Line

Call 211 to get connected to the resources that will benefit your household the most. All in one place!



Idaho Housing & Finance Association

Assistance with rent, mortgage and utility payments is available. For Rental Assistance (outside of Ada County) call 855-452-0801, and for Mortgage Assistance (Statewide) call 888-991-2166.



Department of Energy Weatherization Assistance Program

The Home Energy Saver is designed to help consumers identify ways to save energy in their homes and find resources to help make those improvements possible. Visit www.energy.gov/scep/wap/weatherization-assistance-program



Level Pay

This IGC payment option helps budget energy expenses by averaging an even monthly amount throughout the year, as opposed to paying larger bills in the heating season when more natural gas is required.



Third Party Notification

This IGC program serves customers (especially the elderly or infirm or

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those with language or reading challenges) should the possibility of a discontinuation of service become necessary due to nonpayment or service-related situations.

The third party (relative, friend, neighbor, clergyman, etc.) will be

contacted in writing or by telephone before discontinuation of residential service. The third party is under no obligation to pay the overdue bills.

Contributions to community assistance programs are accepted and appreciated at any time of the year.

All proceeds benefit households that qualify for bill-payment assistance. For a complete list

of neighborhood programs and instructions for how to send donations, visit

www.intgas.com/low-income-assistance-programs

FOR ADDITIONAL INFORMATION, CONTACT CUSTOMER SERVICE

Treasure Valley: **208-377-6840**
All Other Areas: **800-548-3679**

Cozy Up To Savings This Fall

Enter to win today and stay cozy all season!

Looking for more ways to stay cozy this fall? Tell us your favorite way to stay comfortable during the cooler months for a chance to win a Gem State Comfort Kit - complete with an Idaho charcuterie board, candle warmer, blanket, insulated mug, home weatherization supplies, and more to help you stay cozy and save energy.

Ten winners will be selected! Enter by Saturday, November 7 at: **intgas.com/cozy** or scan the QR code below.



Be the first to know!

Opt in to energy efficiency email updates to receive energy savings tips and stay up to date on program offerings. Sign into your online account to subscribe to energy efficiency email notifications today!

*Incentives are subject to change. See full terms and conditions for full eligibility requirements.

APPLIANCE REBATES		
Rebate*	Minimum Efficiency	Incentive Amount
Combination Boiler for Space and Water Heat	95% AFUE	\$800
Furnace	95% AFUE	\$275
Boiler	95% AFUE	\$800
Tankless Water Heater	0.91 UEF	\$325

Find rebate details and more tips at **www.intgas.com/saveenergy**.



www.intgas.com

CUSTOMER SERVICE
Monday through Friday,
7:30 a.m. to 6:30 p.m.
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All Other Areas: **800-548-3679**