

SPECIAL HANDLING FEES



Our goal at Intermountain Gas is to keep costs for service to customers as low as possible. To do this, individual customers are required to bear the cost of any special handling they require instead of having all customers pay for these services. The Idaho Public Utilities Commission authorizes Intermountain Gas to recover the fees listed on the backside of this notice from the customers who incur the cost.



INTEREST ON PAST-DUE ACCOUNTS

Amounts due for a previous month's gas bill that remain unpaid at the time of the next billing date are assessed interest at the rate of 1% per month. Participants in the Level Pay Plan are exempt from late payment interest charges.

FIELD COLLECTION FEE

If Intermountain Gas visits a customer's home to collect a past-due payment, a \$15 fee is assessed. If gas service is discontinued, this charge does not apply (See Reconnection Fee).

RECONNECTION FEE

A Reconnection Fee is assessed whenever service has been discontinued for non-payment and then restored for a customer. The service reconnection fee is \$22 during the hours of 8:00 a.m. to 4:30 p.m. and \$44 during the hours of 4:30 p.m. to 7:00 p.m., Monday through Friday.

A reconnection completed on a weekend or company holiday results in a \$50 fee.

RETURNED CHECK FEE

A \$20 charge applies when a payment (check or electronic) is not honored or is returned by the bank.

ACCOUNT INITIATION FEE

Each account opened with Intermountain Gas from 8 a.m. to 5 p.m., Monday through Friday is billed a \$14 initiation fee with the first regular bill. A \$40 initiation fee is charged to all accounts opened after 5 p.m., Monday through Friday, and on weekends or holidays.

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