



Monday - Friday, 7 a.m. - 7 p.m.

Customer Service: 208-377-6840 (Boise) | 800-548-3679 (Treasure Valley)



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In the Online Account Services Payment Center, you can make a payment, enroll in AutoPay, request Level Pay, switch to eBill, view your latest statement and your payment history. Plus, you'll see your usage graph showing this year's and last year's usage history.

Account and Service Center

Get detailed reports of charges and payments to your account, request a letter of credit, view previous statements, view your statement comparison & analysis chart. You can also submit service requests to start, stop, or transfer service.

Profile

Make changes to your account information, such as mailing address, email address, phone number(s), and emergency contact. Plus, you can change your username and password.

Help & Information

View frequently asked questions, send us a message, and provide feedback.

Enroll Additional Accounts

Manage multiple accounts and make payments for each, in one, convenient, online location.

