
LEVEL PAY MAKES HOME HEATING MORE AFFORDABLE

There's nothing to sign, and no charge for the program. Balances that accrue are carried without interest charges and it costs nothing to enroll. Your participation is strictly voluntary and can be terminated at any time without penalty.

Level payments must be made each month. Missing payments may result in removal from Level Pay at which time the full balance will become due.

ONLINE VIEWING

We offer a free online eBill & payment service and the convenience of viewing your bill online. During our Level Pay promotion, you can view the proposed Level Pay amount on your bill at our website.

To receive, view and pay your bill online, or for more information about eBills, please visit us at www.intgas.com.

EASY ON, EASY OFF

Ending Level Pay is as easy as starting it - Simply tell us and bring your account balance to zero!

INTERMOUNTAIN GAS COMPANY

Customer Services
7:00 a.m. to 7:00 p.m.
Monday through Friday
1-800-548-3679
or
377-6840
Boise / Treasure Valley



04/11

BUDGET WITH LEVEL PAY

INTERMOUNTAIN GAS COMPANY

LEVEL PAY

*Meeting Today's
Customer Needs*

HOW LEVEL PAY WORKS

Level Pay is easy, and it lets you budget your energy expenses without being concerned about extremes in the weather impacting your bill. You pay an even monthly amount throughout the year, as opposed to paying larger bills in the winter when you use more natural gas.

- ❑ Level Pay is available to all residential and small commercial customers that meet the program criteria. *(Arrears cannot total twice the average monthly bill.)*
- ❑ To calculate your payment amount, we total your previous 12 months of energy use, (or estimate your usage if the service address has less than 12 months history) and average that amount into even payments. The Level Pay amount is re-calculated each spring.
- ❑ Your payment amount should remain the same winter and summer. However, it may be adjusted due to weather or price fluctuations.

ANNUAL LEVEL PAY REVIEW

Every spring your Level Pay amount will be reviewed, and if necessary, adjusted to reflect a change in usage.

- ▶ If your credit balance is equal to, or greater than your new Level Pay amount, you will not have to make your first payment for the new Level Pay year.

For Example:

If your Level Pay amount is \$50.00 and you have a credit of \$101.50, no payment would be necessary until your third billing. (The remaining \$1.50 credit would remain on your account.)

- ▶ If, at the end of the program year, you have a debit balance that is equal to, or less than two level payments, it will be rolled into the new Level Pay amount. Rolling in a debit balance may increase the amount of your Level Pay amount for the coming year. A debit balance greater than twice your average monthly bill should be paid before the new Level Pay year begins.

START LEVEL PAY TODAY

It's Easy To Start.

- ❑ Intermountain Gas Company periodically offers automatic Level Pay enrollments on our bills. If you have a Level Pay offer on your current bill, just pay the amount indicated to enroll. (See example below.) That's all there is to it.
- ❑ If Level Pay is not offered on your bill, just call our Customer Service Center and one of our friendly representatives will get you started.
- ❑ To keep the amount accurate, we continue to read your meter and report your actual energy use. This amount will be reflected on your bill each month, along with your Level Pay amount.

INTERMOUNTAIN GAS COMPANY
P.O. BOX 14
BOISE, IDAHO 83732
www.intgasc.com

PAYMENT DUE DATE: Feb 12, 2002
ACCOUNT NUMBER: 425 123456
PAY THIS MONTH: 126.64

Total of Account - Last Billing: 112.98
Payments Received: 112.95 CR
Balance Forward: 00

SERVICE ADDRESS: 555 W. JENSEN DR.
METER NUMBER: 68490
METER READING: 3823
METER READING: 3870
198 CU FT X BILLING FACTOR: 147
THERMS BILLED: 140

READING DATES	TARIFF	METER NUMBER	METER READING	THERMS	RATE	CHANGE
Jan 23	1652	68490	3823	147	28154	116.45
Jan 29, 2002				149		6.50

CURRENT ACTIVITY
Current Usage: 126.64
Customer Charge: 3.69
Municipal Franchise Fee: 126.64
Total Current Activity: 126.64
Balance Forward: 00
Total of Account - Due Feb 12, 2002: 126.64

AVERAGE THERMS PER CU FT THIS YEAR: 9.0
LAST YEAR: 5.1

Are you interested in Level Pay? See the enclosed brochure for details.
Start Level Pay today by paying \$79 instead of the billed amount.

View and Pay your gas bill online! www.intgasc.com

NEW e-mail, mailing address or phone number? Use reverse side - PLEASE CHECK BOX

AUTOPAY CUSTOMERS

If you are currently an AutoPay customer, starting Level Pay is as easy as giving us a call. With Level Pay, the same amount can be debited from your financial institution each month. **Just give us a call.**