

Billing and Payment Options

Save trees, time and postage

Go paperless with eBills and ePayment services

- Saves valuable time and trees.
- View and pay bills online.
- Receive email alerts when bills are ready.
- eBills look exactly like your paper bills.
- eBills are available to view and print for up to two years.
- We offer this as a free service!

Schedule ePayments

- Log in each month to our secure online payment service at www.intgas.com to view and pay your gas bill.
- Pay in full or make multiple partial payments.
- Your online payment will be withdrawn from the checking account you designate, on the date you select.
- No sign-up waiting period.
- A free service!



Want to save trees, time and postage? Try paperless billing statements. This environmentally friendly option is a safe and secure way to receive, view and pay your gas bill online. Paperless billing is just one of the many convenient options available to you on our website.

Online Account Services: Simply enroll for Online Account Services by clicking: (First Time User – Enroll Now) in the “My Account” section of our homepage at www.intgas.com.

Once you select eBill as your Bill Delivery Method, you will receive an email notification when your bill is ready to view.

Access your account by phone 24/7

Our automated telephone system allows access to your account anytime, day or night, at your convenience! (Have a copy of your 12-digit gas account number handy.)

- Check your account balance.
- Find out your last payment amount and date.
- Request a copy of your bill.
- Obtain usage history.
- Request a payment plan.
- Pay with a debit/credit card or electronic check (BillMatrix).



Pay by phone with your debit/credit card

Pay by phone 24 hours a day, seven days a week, with BillMatrix. This service allows you to pay your gas bill or deposit with your debit card, credit card or electronic check.

- BillMatrix is an independent service provider available through Intermountain Gas Company's Customer Service number and on our website under Billing and Payment Options.
- BillMatrix toll-free number: (866) 558-2808.
- BillMatrix charges a \$2.75 convenience fee for each payment up to \$600.
- Payments made by midnight MST are posted to your gas account the next business day.
- Have your 12-digit Intermountain Gas Company account number handy when using this service.

Choose the payment option that fits your needs

Payments can be made online, by telephone or mailed. They also can be made in person at one of our authorized Western Union Convenience Pay® locations. Visit www.intgas.com for a complete list of these bill payment options and a list of your nearest payment locations.

WESTERN UNION Convenience Pay

Pay your bill with cash or personal check at one of our many authorized Convenience Pay locations throughout Southern Idaho.

- Western Union is an independent service provider.
- Western Union charges a \$1 convenience fee for each payment.
- Visit our website for a Convenience Pay location near you.
- We are not responsible for payments made at unauthorized payment locations.

Disconnections of Service Notice: If you are paying on a disconnection of service notice at a payment location, please contact Customer Service between 7 a.m. and 7 p.m. to let us know that payment has been made and the receipt number.

Level Pay

Budget your natural gas expenses by paying the same monthly amount throughout the year, as opposed to paying larger bills in the winter when you have a higher usage.

- Level Pay is available to all residential and small commercial customers that meet program criteria.
- For more information about Level Pay, visit our website or call Customer Service.



Meeting today's customer needs

Customer Service

(208) 377-6840

Boise / Treasure Valley

1-800-548-3679 Other Areas

7 a.m. - 7 p.m. Monday - Friday

www.intgas.com



In the Community to Serve®

AutoPay

Our AutoPay service automatically withdraws your monthly Intermountain Gas Company payment from the checking account you designate.

- To enroll, send us a completed AutoPay authorization form and a voided check.
- A blank form is available on our website at www.intgas.com.
- Your bill will show the amount and date your payment will be made.
- Your bill is paid approximately 10 days after you are billed.

Pay by Mail

Simply enclose the bottom section of your bill with your check, payable to Intermountain Gas Company, add postage and mail.

Address for payments:

Intermountain Gas Company
PO Box 64
Boise, ID 83732 - 0064

CheckFree eBilling

For customers who want to pay all of their bills at one convenient location and go paperless!

- Intermountain Gas Company is partnered with CheckFree to provide ebills to view and pay online.

Privacy Information

- Intermountain Gas Company understands the importance of protecting the privacy of all information provided by customers and other visitors to the website.
- All information provided by customers regarding online service requests is kept strictly confidential and secure to prevent unauthorized use of personal information.

If you need assistance with connects, disconnects, billing and credit, contact Customer Service at the number listed or contact us through our website at www.intgas.com.