

Save Time!

With our **Self Service Option**

You Can Access Your Account Information by Phone or Web

AROUND THE CLOCK – SEVEN DAYS A WEEK . . .



Our automated telephone system gives you access to your account any time of the day, at your convenience!

- Pay By Phone Using a Credit or Debit Card (*BillMatrix*)
- Check Your Account Balance
- Make Payment Extensions
- Request A Copy of Your Bill
- Obtain Billing History (up to 2 yrs.)



To Access Your Account By Phone . . .

- **Simply . . . Call Our Customer Service Number:**

377-6840 (Boise/Treasure Valley) or **1-800-548-3679** (All Other Areas)

- **Next . . . Select Current Balance & Payment Options**

For security purposes and complete access, have the following handy:

- Your 12 digit gas account number
- Last four digits of your Social Security # or last four digits of your Tax ID #

To speak to a Representative, press ZERO (Mon – Fri, 7:00 a.m. – 7:00 p.m.)

Mondays are our busiest calling day - for best results try calling Tue - Fri



Self Service Options are also available at www.intgas.com

Thank you for choosing Intermountain Gas Company for your energy needs!